

# Victor Valley Transit Authority General Information

## Deviated Service Zones

Reservations for Deviated Service in  
Adelanto/Apple Valley/Helendale/  
Hesperia/Silver Lakes  
(760) 244-4000

Reservations for Deviated Service in  
Tri-Community/Lucerne Valley  
(877) 545-8000

## Direct Access ADA Paratransit

ADA Paratransit Applications  
ADARIDE  
[www.adaride.com](http://www.adaride.com)  
1-866-779-0052

## VVTA Fixed-Route

Monday-Friday, 6:00 a.m. - 9:00 p.m.  
Saturday, 7:00 a.m. - 8:00 p.m.

Route and Schedule Information  
(760) 948-3030

TDD  
(760) 948-3990

VVTA Customer Service  
(760) 948-4021

Victory Valley Transit Authority  
11741 East Santa Fe Avenue  
Hesperia, CA 92345-8305



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760.948.3030  
[www.VVTA.org](http://www.VVTA.org)



## Deviated Service Zones

Effective August 20, 2007



[www.VVTA.org](http://www.VVTA.org)  
760.948.4021

## Recent Service Adjustments

VVTA is dedicated to providing quality, cost-effective, public transportation services to residents of the Victor Valley. For some people, our deviated fixed-route transit services are most convenient.

Effective August 20, 2007, VVTA implemented service adjustments intended to improve on-time performance and take advantage of new technologies designed to increase service to the older and disabled transit-dependent community.

As a result, the number of VVTA's deviated routes has increased. Prior to this adjustment, VVTA provided deviated fixed-route service on County routes 21, 22, and 23.

Flex Route 33 within Adelanto will replace portions of the existing Route 31 and 32.

The new north Apple Valley deviated route will replace existing Route 40, the south Apple Valley route will replace portions of Routes 42 and 43, and the Hesperia deviated fixed-route will replace portions of Routes 44 and 45.

## What is a Deviated Fixed-Route?

With deviated fixed-route service, the general riding public and ADA-certified riders are commingled.

This increases the area that VVTA can provide service to the community while still providing ADA compliant service within 3/4 of a mile of the deviated routes.

ADA certified riders boarding on a deviated route will transfer with all other passengers at designated transfer points.

Depending on the final destination and certification level, ADA certified passengers will transfer to a fixed route, an adjoining deviated route, or to Direct Access vehicles to complete their trip.

For both VVTA and Direct Access customers, the deviated fixed-routes provide greater convenience and increased flexibility.

## Direct Access Services

VVTA does not plan to eliminate any current level of Direct Access service as Zones 2 and 3 will remain.

The combination of VVTA's deviated fixed-route and Direct Access services provides persons with disabilities and frail elderly with more accessible transportation than ever before.

## Fares

### General Riding Public

The cost for a general public deviation will be \$2.00 plus the Adult or Student fare. Deviated fare for Senior/Disabled/Medicare passengers will be \$1.00 plus the Senior/Disabled/Medicare fare.

### Direct Access Riders

Direct Access riders boarding on a deviated-route will transfer like all other passengers at a designated transfer point. Depending on their destination, and certification level Direct Access passengers can transfer to a fixed-route, an adjoining deviated route, or to Direct Access vehicle.

Direct Access riders in deviated-route zones will pay the standard Direct Access rate for a curb-to-curb ride either within or outside the deviated-route service area (zone rates apply) or receive a free day pass to transfer to the fixed-route system. The standard ADA zone fare will apply for additional Direct Access rides during the day.

Direct Access Riders will only have to pay an additional ADA fare when transferring from the fixed-route bus to the deviated-route to complete a returning trip.